

嘉信集团简介

以提供信息科技、系统整合解决方案的嘉信系统股份有限公司，是由一群国际通讯菁英所创立，结合了技术人才以及亚洲的行销与发展菁英，以通讯系统为基础，并以专业且扎实的技术、创新的理念、以及服务的热诚，致力于企业信息系统整合解决方案的提供。嘉信系统股份有限公司的专长为通讯与计算机电信的整合、IP 应用发展、计算机数据库与网络的规划等。除了代理行销世界第一品牌 Avaya 的通讯网路产品外；亦是首屈一指的优质信息科技整合解决方案提供者。

嘉信系统提供的服务区域，横跨整个亚洲，是企业信息科技系统整合解决方案的最佳选择。

中国：沪嘉讯网络技术有限公司

台北：嘉信系统股份有限公司

泰国：JADS Comm. Ltd.

签证会计师：Ernst & Young Accounting Firm (Top 5, worldwide).

我们的使命

成为亚太地区最卓越的电信网络整合厂商，为企业提供最佳的综合性通信解决方案与服务。

价值观念

● 专业

致力在企业通信技术领域做专、做深、做精，研究与发展先进的电信网络集成技术，向客户提供业内最专业的通信技术及最高水平的专业服务。

● 创新

永远走在通讯网络时代的尖端，用创新的产品技术，服务观念为客户提供最具价值的解决方案和增值服务。

● 诚信

以信任、诚恳及尊重的态度对待客户及公司员工。为客户赢得基于通信系统的持久竞争优势，为员工提供一个能够提高能力，施展才华的工作环境。

专业领先的解决方案

嘉信系统结合通讯、网络、系统整合各方面的菁英，并且不断的创新。在计算机与电话的整合 (Computer & Telephone Integration)、信息网络 (Internet 及 Intranet)、语音通讯及 IP 等方面皆有全面性的解决方案。嘉信系统的客户不仅能立即拥有竞争力、并可达到国际化的信息整合系统，更可运用此系统来控制及降低成本。更重要的是，客户能随着业务增长，而采取深具弹性的模块化扩充政策，以符合动态的业务需求。

优越的售后服务

嘉信系统的技术团队延揽了通讯网路整合业界的顶尖人才，这群接受原厂合格受训、且领有专业证照的技术团队，不论是在任何平台的架构上，均可提供语音及网络的加值服务，从硬件、软件、应用程序开发；到规划设计、评估、安装施工、及售后服务，均有专属的团队来完成每一阶段的重要服务，让客户无后顾之忧。

嘉信系统不仅在信息技术方面拥有首屈一指的专业知识，并拥有最完整健全的技术顾问和客户服务部门，以解决客户问题和协助维修。我们亦提供技术简介及信息系统管理课程予业务执行者以提高客户能自我维护管理系统的功能。

欢迎您来到嘉信的专属网站：www.jads.com.tw

JADS GROUP CORPORATE PROFILE

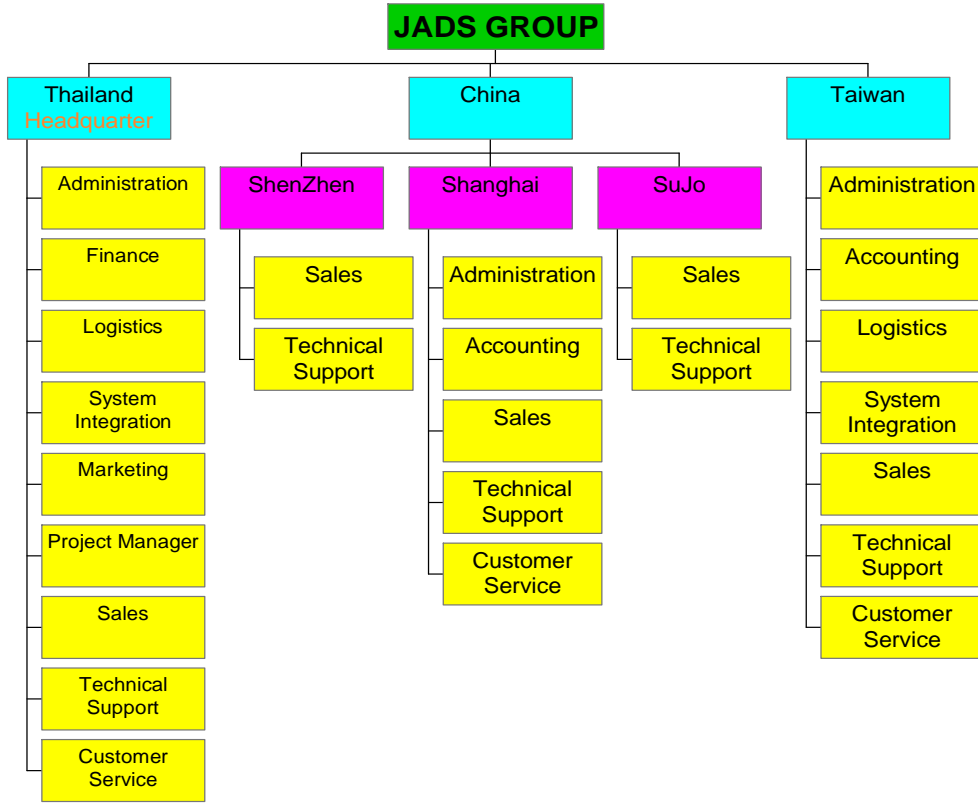
JADS Communications Co., Ltd. is headquartered in Bangkok, Thailand, and is an authorized distributor of Avaya Inc. JADS offers advanced value-added communication solutions for clients who require superior communications to power their businesses. In the past few years, JADS has achieved superior business results and an outstanding reputation in the Asia-Pacific Telecom industry. Due to the rapid expansion of our business, we have successfully set up branches across Mainland China and Taiwan.

JADS specializes in computer and telephony integration, customer relationship management solutions, unified messaging systems, and multi-service network infrastructure. Our service team of Avaya certified engineers provides a full range of services and support from network planning, designing, evaluation and implementation, to customer service after initial set up is complete. Together with Avaya, our customized network solutions can meet the changing needs of clients and help leverage existing and new networks to profoundly reduce customer's operational cost and improve business productivity.

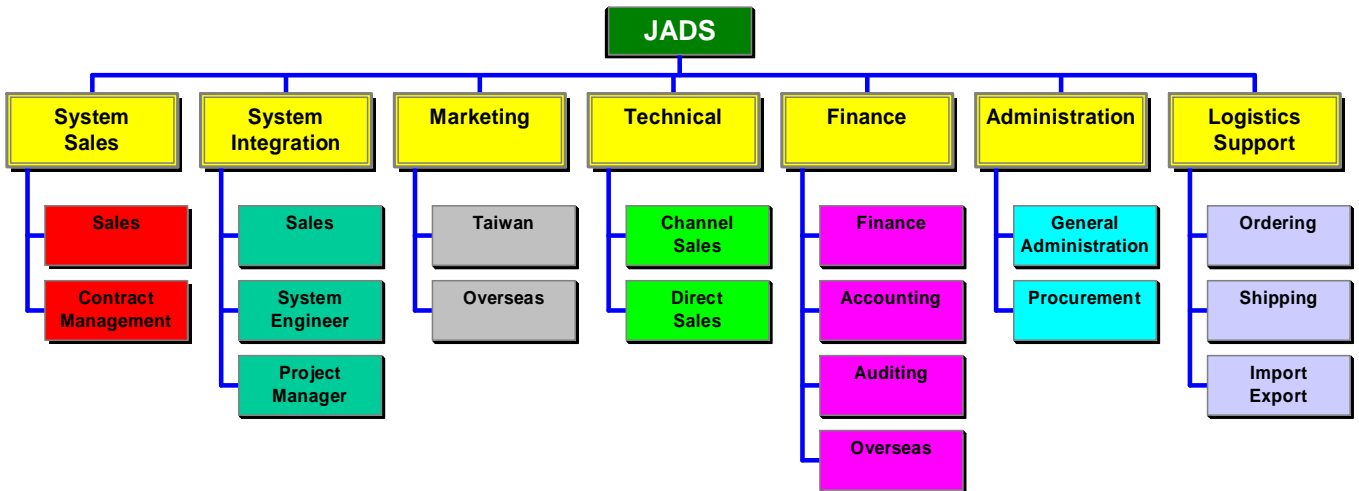
Our corporate mission is to provide top quality service and support to our customers with the best solutions available in Asia-Pacific region. Three values govern JADS' daily operations: Profession, Innovation, and Integrity. Our service professionals use their vast expertise to support customers with world class tools and technology. We continue to improve and innovate while striving to offer the most advanced communications solutions that enable businesses to excel!

Please visit our corporate website at: www.jads.com.tw

Corporate Organization Chart :

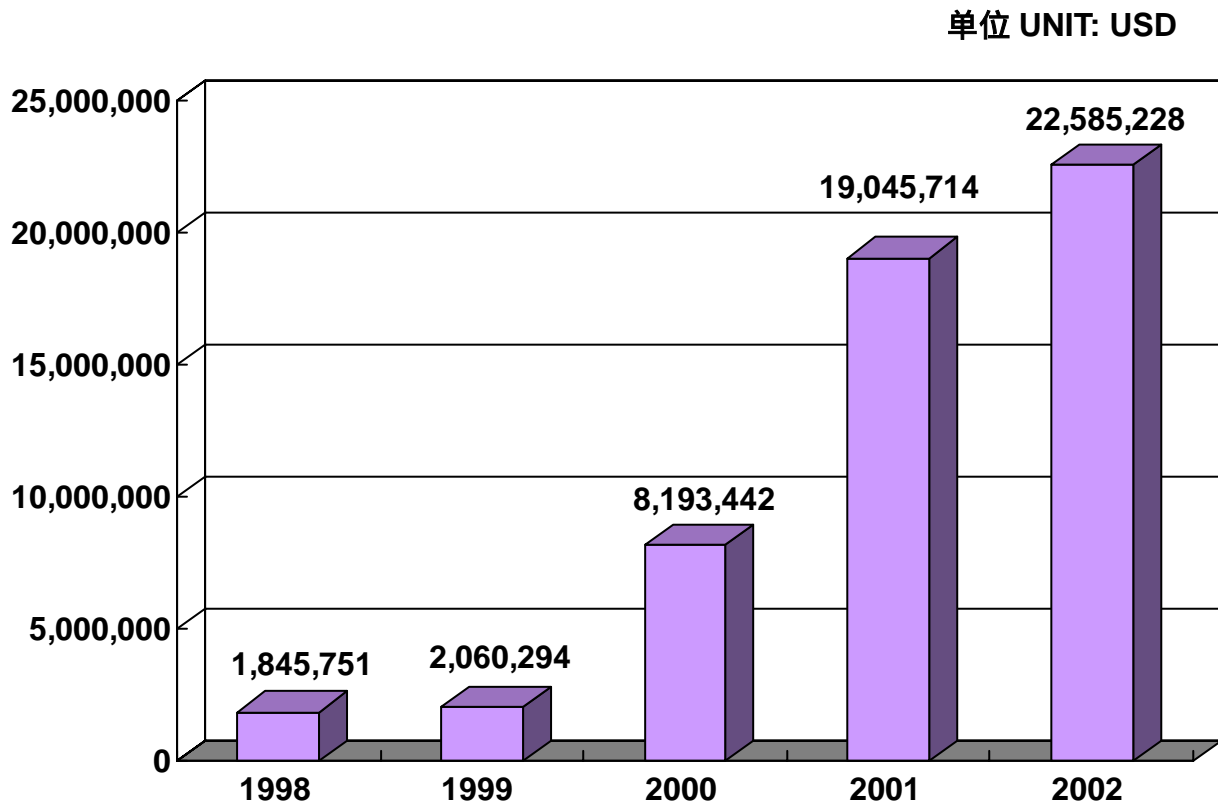


Corporate Operation Unit :



嘉信集团历年收入

JADS GROUP ANNUAL REVENUE REPORT



嘉信集团营运据点

JADS group office locations



嘉信公司的业务分支机构分布在泰国、台湾及中国大陆，即时即地为客户提供高效完善的服务。

JADS has set up offices in Thailand, Taiwan and mainland China. With our global structure, we are able to provide our customers with superior support and service promptly.

产品 & 服务

企业通讯应用平台	1.企业语音应用入口平台
	2.企业无线通讯系统架设
	3.企业语音、数据网络整合
	4. VoIP 网络电话解决方案
	5 多媒体通讯应用平台：客服中心、多媒体讯息整合系统
企业网络应用解决方案	1.区域/广域网络架设规划
	2.网络配线设计规划
	3.网络安全管理解决方案
	4.语音与数据整合管理平台
	5.无线局域网网络设备
	6.企业网络整合
系统整合解决方案	1.企业私人虚拟网络
	2.企业系统整合解决方案
	3. IP 客服中心解决方案
	4.CTI 客服中心解决方案
	5.客服专员入口网站规划
	6.客户关系管理解决方案
	7.资料仓储采矿解决方案

- 嘉信系统杰提供横跨亚洲的通讯网路整合服务
- 企业核心、终端通讯交换机、网络 LAN/WAN 设备建置。
- 企业通讯网路增值服务、应用软件程序开发。

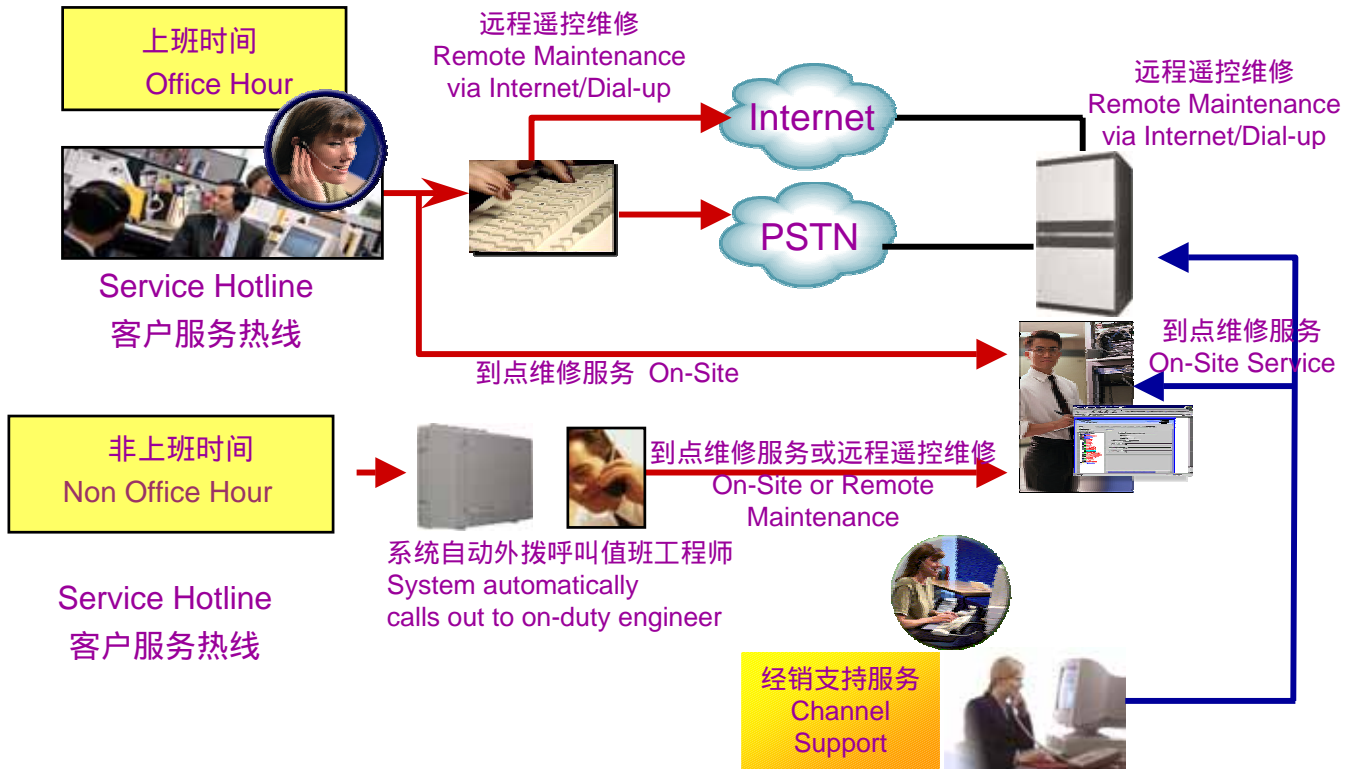
Products & Services

Enterprises Communication Portal	1. Voice Portal by PABX Platform
	2. Wireless Solution
	3. Enterprises Voice & Data Communication Integration
	4. Voice over IP, Voice over xDSL
	5. Contact Center Solution, Unified Messaging System
Enterprises IP Solution	1. LAN/WAN Network Implementation
	2. Integrated Wiring System
	3. Network Security Management Solution
	4. Integrated Management Platform of Voice & Data Network
	5. Wireless LAN Solution
	6. IP Home Office & Branch Office Solution
System Integration	1. Intranet, Extranet IP-VPN (Virtual Private Network) Solution
	2. Solution for Enterprises System (Front-office and Back-office Application) integration
	3. IP Contact Center Solution
	4. CTI Solution for Contact Center
	5. Customer Care portal development of Contact Center
	6. Customer Relationship Management, CRM Solution
	7. Data Warehouse/ Mining Solution

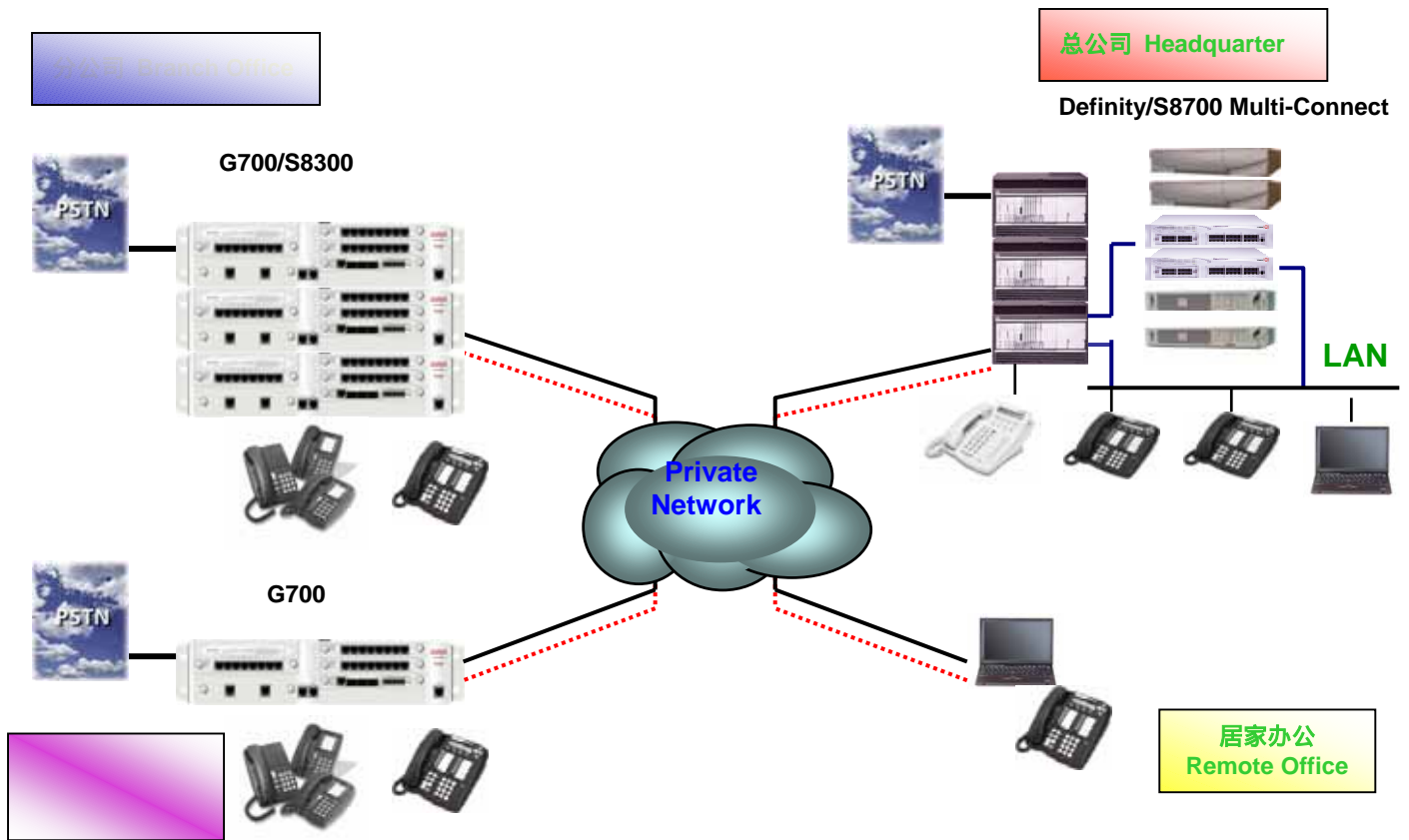
- JADS provides full range of network integration services across Asia Pacific.
- JADS provides full range of enterprise core & edge communication systems, and LAN/WAN network equipments,
- JADS provides full range of enterprise voice network value-added solutions, and application software program development.

嘉信系统客户服务流程

JADS Customer Service Workflow



嘉信系统企业语音数据整合解决方案范例 JADS Voice & Data Integration Solution Sample Case



CTI Call Center 客服中心解决方案

